

OTHER RESOURCES

Utilities, Driver Services, Credit Cards, Mortgage/Rent



Utilities - Pennsylvania Public Utility Commission signed an emergency order prohibiting electric, natural gas, water, wastewater, telecommunication and steam utility terminations. This will remain in place for as long as the Proclamation of Disaster related to the Coronavirus is in effect. If you are struggling to pay your utility bills, contact your service provider for possible emergency assistance programs.
http://www.puc.state.pa.us/about_puc/press_releases.aspx?ShowPR=4326

Driver Services

All Driver License Centers and Photo License Centers in Pennsylvania will be closed. Driver and vehicle online services are still available 24 hours a day, seven days a week at the link below. These services include driver's license, photo ID and vehicle registration renewals; driver-history services; changes of address; driver license and vehicle registration restoration letters; ability to pay driver license or vehicle insurance restoration fee; driver license and photo ID duplicates; and driver exam scheduling. There are no additional fees for using online services. Expiration dates for driver licenses, identification cards, vehicle registrations, and safety and emission inspections scheduled to expire from March 16, 2020 through March 31, 2020 will be extended until April 30, 2020.
<https://www.dmv.pa.gov/ONLINE-SERVICES/Pages/OnlineServicesCenter.aspx>

Credit Cards

If you have seen a reduction in pay due to COVID-19 and are struggling to make your credit card or loan payments, contact your lender right away. Regulatory agencies have encouraged financial institutions to work with customers impacted by the coronavirus.
<https://www.consumerfinance.gov/ask-cfpb/what-should-i-do-if-i-cant-pay-my-credit-card-bills-en-1697/>

Mortgage or Rent

If you can't cover your mortgage payment or rent, contact your lender or landlord immediately. Do not wait until you're behind on payments. Some lenders may work out an agreement with you to waive late fees, set up a repayment plan or offer loan forbearance.

Mortgage information: visit the Consumer Financial Protection Bureau or find a housing counselor near you.

<https://www.consumerfinance.gov/ask-cfpb/if-i-cant-pay-my-mortgage-loan-what-are-my-options-en-268/>

<https://apps.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?webListAction=search&searchstate=PA#searchArea>

Rental assistance: visit the US Department of Housing and Urban Development.

https://www.hud.gov/topics/rental_assistance